

### Asset Management in the Water/Wastewater Industries:

A Case Study from the Upper Occoquan Service Authority (UOSA) in Centreville, VA

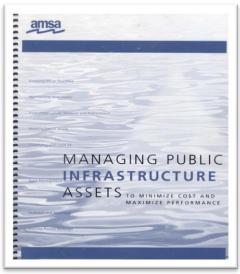
Mike Matichich FTA State of Good Repair Roundtable Chicago, Illinois July 22, 2010



### Agenda

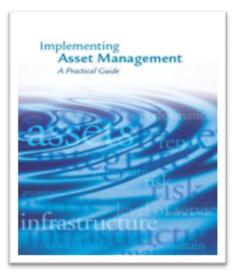
- Overview of approaches to asset management in the water industry
- UOSA Case Study
  - How it was conducted
  - Results
  - How it's been used
- Concluding Thoughts

Water and wastewater industry associations have sponsored a number of studies and guidance documents related to asset management in the past ten years.



Managing Public Infrastructure Assets to Minimize Costs and Maximize Performance

Association of Metropolitan Sewerage Agencies, Association of Metropolitan Water Agencies, American Water Works Assocation, Water Environment Federation, 2002



Implementing Asset Management – A Practical Guide

Association of Metropolitan Water Agencies, National Association of Clean Water Agencies, Water Environment Federation, 2007

### Asset management is an integrated set of processes to:



- Minimize the life-cycle costs of owning, operating and maintaining infrastructure assets
- Continuously deliver established levels of service...
- At an acceptable level of risk

### Risk is quantified using the classic risk equation

Risk = 
$$f$$
 (consequence x likelihood)





How severe are the consequences of asset failure?

How likely is it for the asset to fail?

### Quantify consequence of failure using established levels of service

Risk = (consequence x likelihood)



How likely is it for the asset to fail?

How severe are the consequences of asset failure?



- Health, Safety & Security implications
- Financial impact
- Regulatory/code compliance
- Public confidence/image
- Service delivery

### **Quantify likelihood of failure**

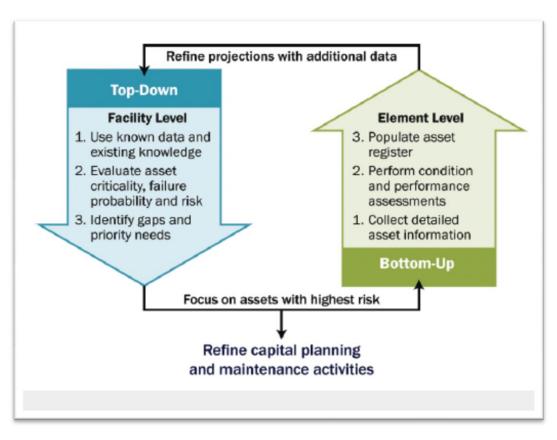
Risk = (consequence x likelihood)

How severe are the consequences of asset failure?

How likely is it for the asset to fail?

- Condition of asset
- Performance of asset
- Effectiveness of O&M protocols
- Maintenance history

### Top-down/risk-based approach provides best value for resource investment



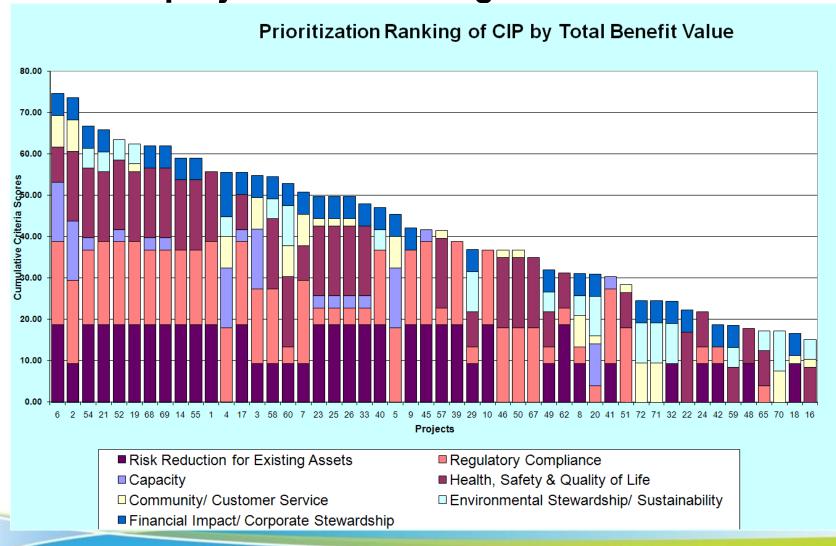
- Develop asset hierarchy
- Conduct Top-Down Risk Assessment
- Prioritize field condition assessments based on initial risk assessment
- Conduct field condition assessments and refine risk scores and rankings
- Develop risk-mitigation measures

## Understanding the risk of asset failure provides the basis for

- Objective, informed decision-making
- Optimizing O&M
- Investing in condition assessments
- Prioritizing capital investments for Renewal & Replacement (R&R)



# Risk reduction opportunities are often a key factor in overall CIP prioritization where R&R projects compete with other projects for funding



### UPPER OCCOQUAN SERVICE AUTHORITY (UOSA) CASE EXAMPLE

### **Context for UOSA**

- Major suburbanWashington DC areawastewater utility
  - 54 million gallons per day treatment capacity
  - 275,000 service area population

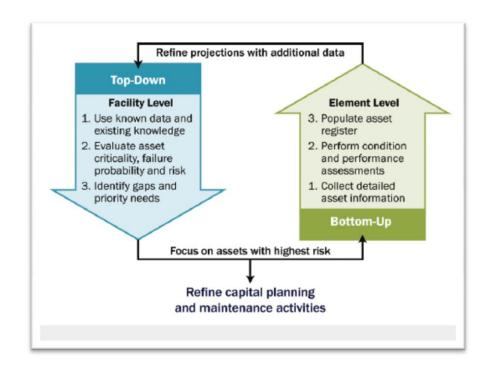
### **Context for UOSA**

- Formed in the 1970s, with major expansions at several intervals, so
  - Facilities of varying age
  - Facilities of varying condition
- Substantial capital needs
  - \$437 M capital budget through 2021
  - Need to prioritize investments



# The 'top-down' approach was used to identify 1,912 assets that merited detailed field assessments

- Existing studies and data
- Staff knowledge of operating history and maintenance
- Preliminary consideration of criticality



## Condition assessments were conducted using a step-by-step process that can be sustained



- 1. Asset data and history were gathered
- 2. Assessment criteria were developed with UOSA for each type of asset
- 3. Information was uploaded to CH2M HILL's Asset Condition Evaluation System (ACES) tool
- 4. Field condition assessments were conducted
- 5. Risk results were calculated

## This example illustrates specific questions by asset type and how answers were documented

### **UOSA Asset Condition Assessment**

Asset 160 Location Digester Complex Buildings (C1)

Parent Number 0503030000 System 0503020402

Asset Description PUMP CENT Inspection Date 6/19/2008 12:00:00 AM

Comments Picture 60

Question		Answer	NA	Flag	Answer Comment
Vibration Measurement	2	2 -Good .03915 inches/sec			.1 in / sec
Mounting	2	Good			
All Safety Guards Present	1	yes			
Acceptable Noise	1	yes			
Absence of Pump Cavitations	1	yes			Photo
Absence of Leaks	1	yes			
All Components	1	yes			-
Lubrication OK at Inspection	1	yes			
No Mechanical Seal Leakage			X		
Operating at Inspection	1	yes			0
Corrosion - Structural Metals	2	Slight staining/small chips			
Infrared	1	Negligible Ambient			
Packing Gland/Seals	2	Normal			
Pipe Alignment	1	Straight			
Belt/Direct Drive/Couplings	2	Minor Wear			
Gauges Operational			X		
Obsolesence	1	Currently supported			

### **Tools and Methods**

- Three non-destructive tests were used for the condition assessments
  - Vibration (inches/sec)
     horizontal, vertical, and axial
  - Thermography
  - Oil analysis
- No invasive techniques were used

## UOSA-specific factors were used to define the elements of the risk equation.

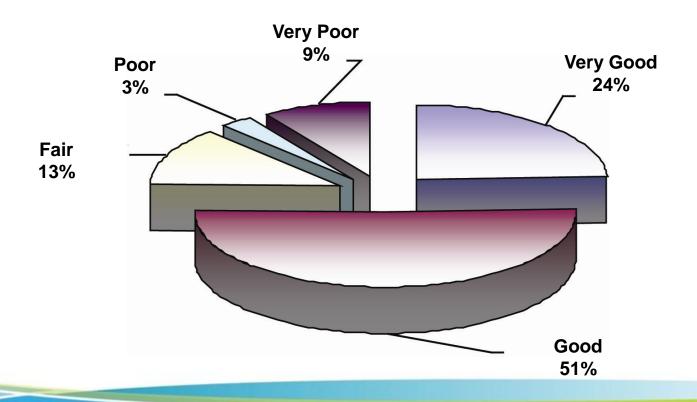
Consequence of Failure								
Factor	Wt	1 3		5	7	10		
		Negligible	Minor	Moderate	Major	Severe		
Permit complaince	23%	Permit conditions met	Above target on an individual day but no impact on monthly standard	Above target on week but no impact on monthly standard	Violated monthly standard	Chronic permit violation; pending enforcement action.		
Impact on process	15%	Individual equipment level. Can still meet all flow demands with excess capacity available	Multiple equipment level. Can still meet all flow demands with firm capacity still available	System level or major equipment. Inability to meet peak flow. Pond available.	System level. Inability to meet peak flow. Bypass of unit process	Plant level. Inability to meet average flow. Bypass/SSO		
		No impact on process	Routine adjustment on process	Significant adjustment in process necessary requiring significant labor effort	Significant adjustment in process necessary with uncertainty as to recovery	Major process upset with recovery uncertain		
		Can be out of service for several months	Can be down more than a month	Cannot be down beyond a week	Cannot be down for more than a couple of days	Cannot be down more than several hours		
Financial impact (repair, loss of revenue, claims, etc)	18%	Within budget line item; cost effective	Exceeds O&M budget line item	Requires reserve maintenance funds in excess of expectations	Requires deferal of other reserve expenditures	New money needed. Board action required.		
Health and safety	25%	No injuries or adverse health effects		Minor injury with no lost time; no public health effects	Minor injury with lost time; no public health effects	Major injury with lost time; localized public health issue.		
Community and publilc image (community/ environmental impact and media coverage)	20%	No complaints. No third-party damage No media coverage.	Small number of complaints. No third-party damage Neutral or no coverage in media	Many complaints. Minor third-party damage Adverse media coverage	Widespread complaints Major third-party damage Minor short-term impact on environment Widespread adverse media coverage	Extensive complaints National adverse media coverage. Political opposition Environmental impact reversible in 6 months or more		

## UOSA-specific factors were used to define the elements of the risk equation.

Likelihood of Failure							
Description	Wt	1	3	5	7	10	
Physical Condition	53%	Very Good No corrective maintenance needed	Good Few minor deficiencies. Some corrective maintenance needed	Fair Several minor deficiencies. Requires corrective maintenance	Poor Major deficiencies. Requires significant repair or rehabilitation	Very Poor Rehabilitation or replacement necessary. May be unserviceable	
Performance	32%	Exceeds performance expectations	Meets performance expectations	Barely meets current expectations. Room for performance improvement	Does not meet current performance expectations	Inefficient performance, bottleneck, obsolete	
Repair History	16%	Repair history does not suggest problems	Repair history suggests occassional minor problems	Repair history indicates frequent minor problems	Repair history suggests occassional major problems	Repair history indicates frequent major problems	

## Outputs at UOSA Include an Overall Condition Ranking of the Assets.....

**UOSA Asset Condition Spread (ALL)** 



## ...and a Detailed Risk and Condition Ranking for Each Key Asset

Upper Occoquan Service Authority (UOSA) Asset Ranking						
		Number of	Condition			
Level 2	Rank	Assets	Score	Risk Score		
OPERATIONS BUILDING G (1402000000)	1	1	1.08	28.19		
BALLAST POND PUMP STN #1 (0902000000)	2	13	3.52	24.33		
AUXILIARY POWER BLDG Q (1405000000)	3	52	1.73	24.28		
CHEM STORAGE, FEED AREA BLDG H (0506000000)	4	35	2.35	17.97		
LOAD CENTER #5, BUILDING P (1209000000)	5	20	1.59	17.82		
SOLIDS HANDLING BUILDING (0505000000)	6	169	2.11	17.77		
DIGESTOR COMPLEX (0503000000)	7	116	1.82	17.33		
CHEM SLUDGE DIST STR 18/1-2 (0800000000)	8	10	3.58	16.58		
LOAD CENTER #2, BLDG E/1 (1208000000)	9	25	1.72	16.04		
HYDROCHLORIC GAS BUILDING W (0408000000)	10	7	2.24	15.32		
REGENERATION CHEMICAL BLDG M/1 (1008000000)	11	16	2.23	14.71		
ADVANCED TREATMENT BLDG L/1 (0903000000)	12	176	2.03	14.53		
CHEMICAL CLARIFIER #1-3 (0604000000)	13	15	2.30	14.06		
RECARB SLUDGE PUMPING BLDG N/1 (0704000000)	14	27	3.12	14.03		
RAPID MIX BASINS #1-2 (0602000000)	15	27	2.52	13.71		
1ST STAGE RECARB BASINS #1 & #2 (0701000000)	16	49	3.26	13.65		
PRIMARY CLARIFIERS 4/1-3 (0301000000)	17	18	2.68	13.14		
RAS PUMP STATIONS #1-2 (0403000000)	18	79	2.21	12.76		
SECONDARY CLARIFIERS #1-6 (0401000000)	19	29	2.46	12.76		
RECARBONATION BLDG Y/1 (0706000000)	20	70	2.14	11.64		

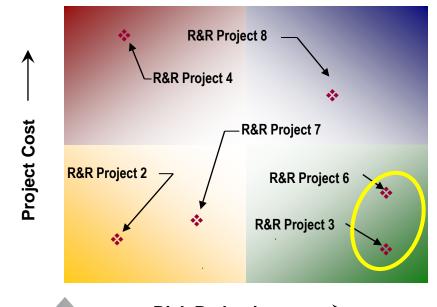
"The analyses helped us to identify projects that needed to proceed immediately, and projects that could slide back a few years if necessary." Chuck Boepple, Executive Director at UOSA.

# Options for addressing the assets with the greatest risks were identified and evaluated to identify the best strategy.

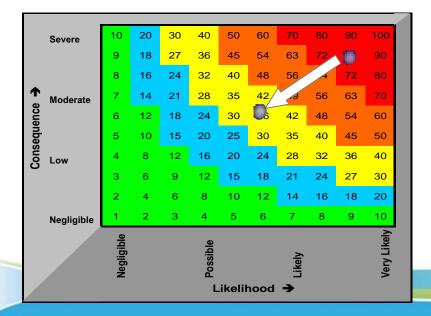
Rehabilitation Replacement

Operating procedures Maintenance procedures

Demand management Reduce LOS & educate Improve response & recovery Assess risk reduction for identified options



Cost

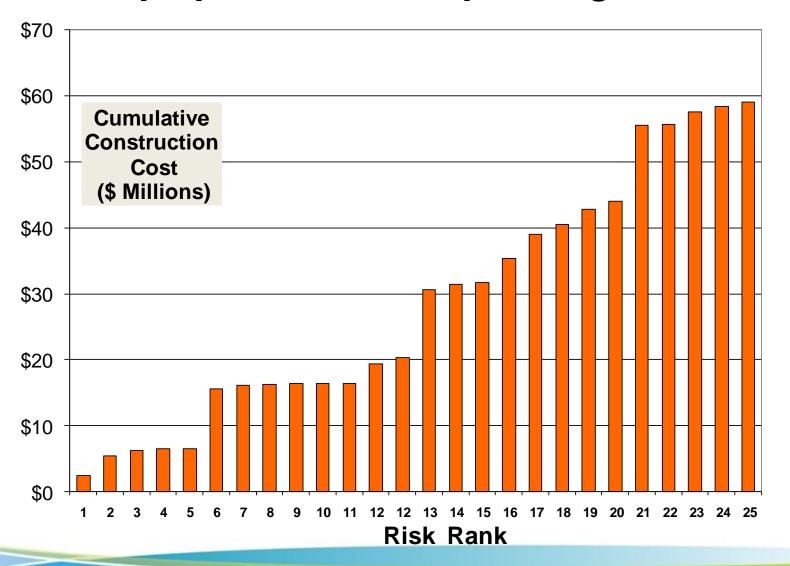


Risk Reduction

Rank options by:

Risk Reduction

## Linking risk results to estimated construction costs helps prioritize CIP spending

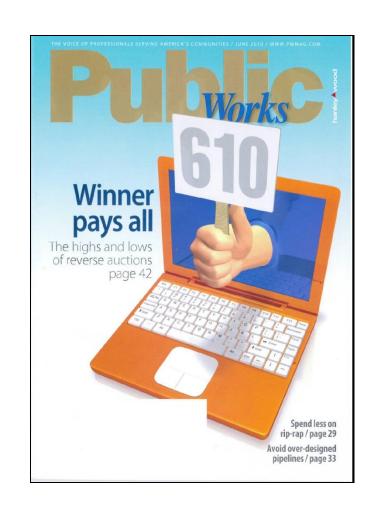


## The results of the condition assessments and risk analyses have been used by UOSA to:

- Guide overall development of the capital renewal program
  - Initial phase includes projects that address many assets with high risk scores
  - Follow-on phase addresses remaining priority needs
- Address specific decisions:
  - Modernization of computer platforms for WWTP control systems was accelerated due to considerable risks identified
  - Rehabilitation of tertiary treatment facilities was pushed back a few years

## Additional details of the UOSA case study are available in the June 2010 issue of *Public Works*

www.pwmag.com



### **Concluding thoughts**

- Much progress has been made in the past dozen years in developing and applying asset management approaches in the water industry
- Advances in technology have aided this progress
- BUT, there is still much work to be done!
- Risk reduction concepts cut across elements of public works
  - Many common elements among water, sewer, transportation, public buildings
  - UOSA's risk reduction efforts parallel the DOT's efforts to "identify 'safety-critical assets' as a means of establishing priority re-investment decisions"

### Thanks for listening!

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